SAP Ariba ⟁⟁
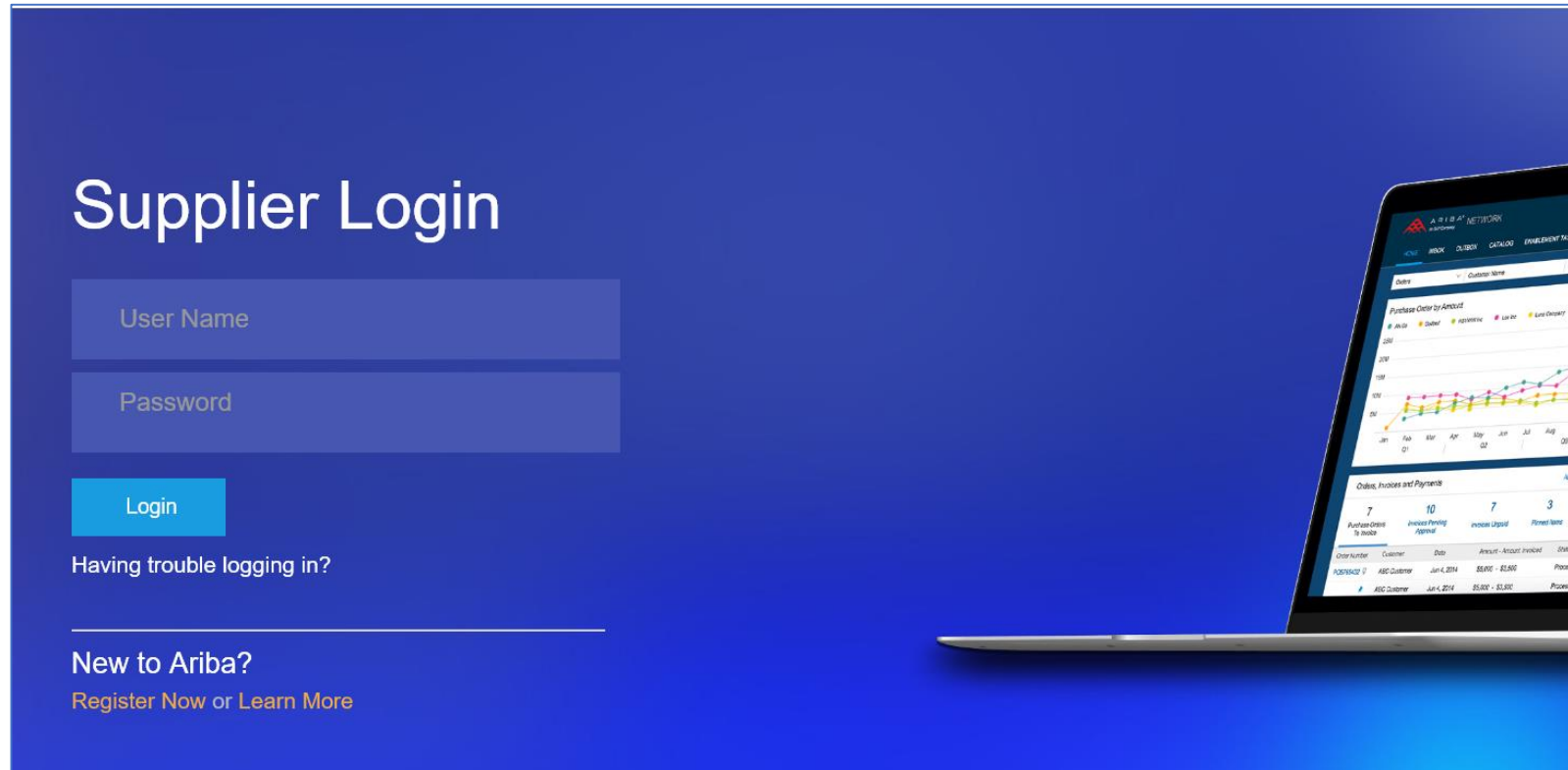
SAP Ariba Supplier Support Helpdesk

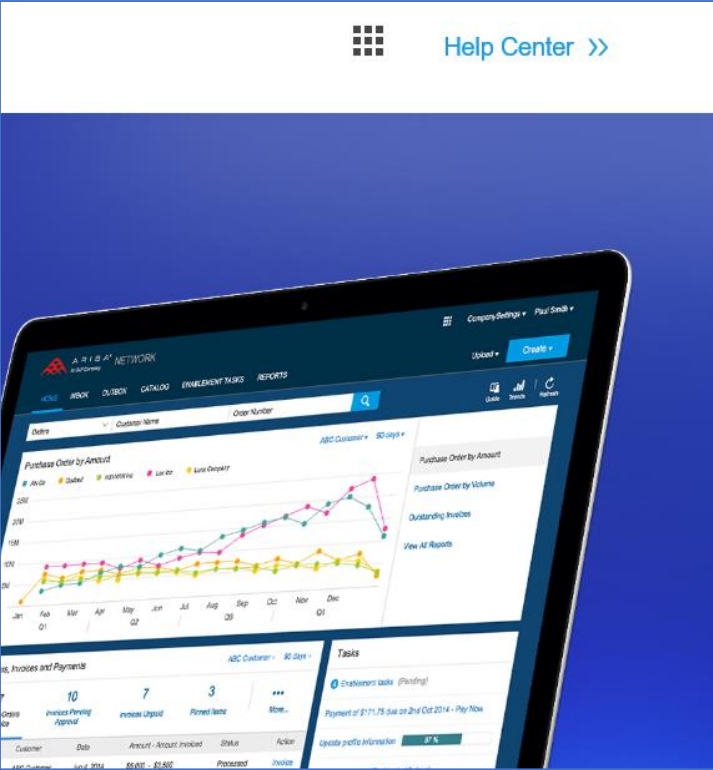THE BEST RUN **SAP**

SAP Ariba Supplier Support Desk - Portal

Go to the SAP Ariba supplier portal at https://service.ariba.com/Sourcing.aw/128527009/aw?awh=r&awssk=mr.GHlx8&dard=1 where this screen will appear.
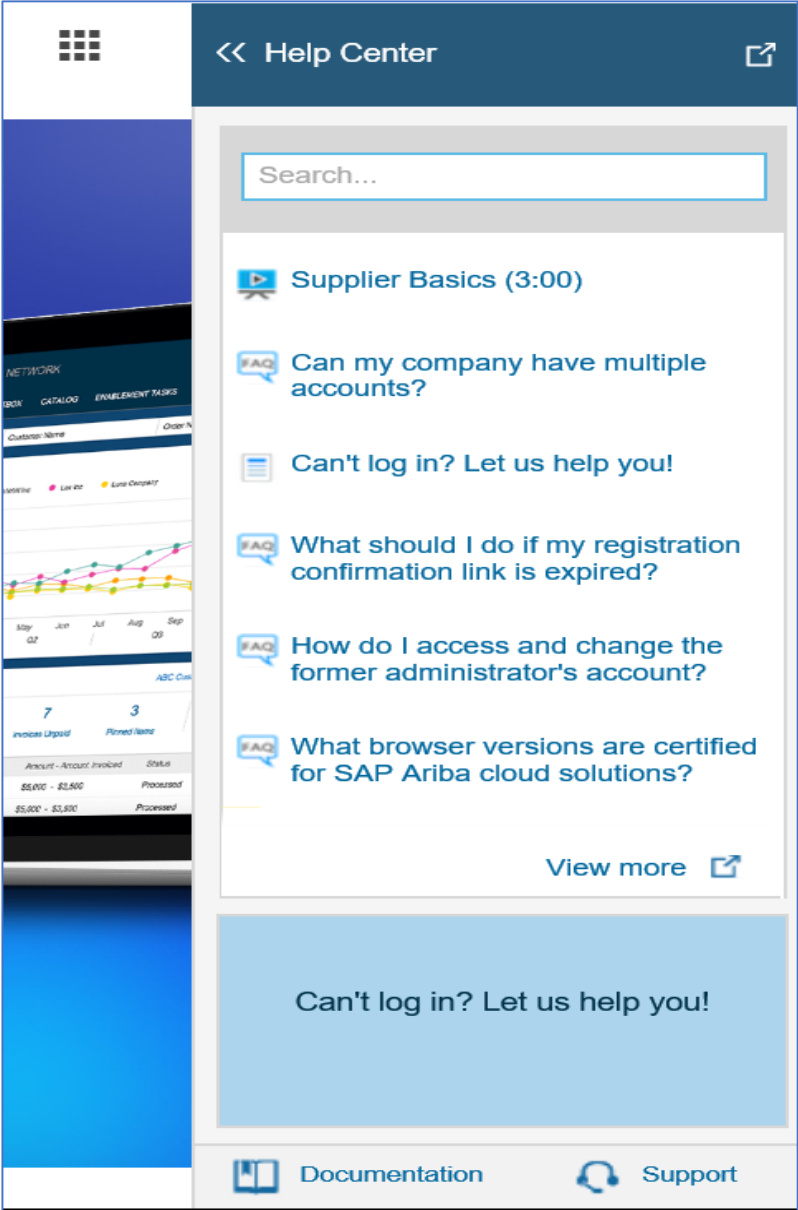
You can access support without inserting your user name and password. Access to support is on the landing front page top right hand corner

SAP Ariba Supplier Support Desk - Portal

Top right hand corner – click on this icon to access our help centre – as indicated by the red square to your left - allow the next page to load
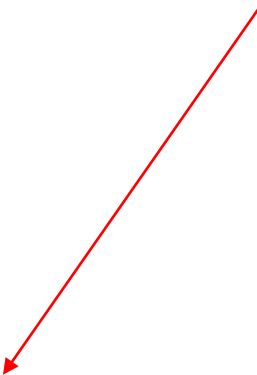
SAP Ariba Supplier Support Desk - Portal

Once you have clicked on the top right hand corner – the following drop down will appear

Supplier Basics etc.

At the bottom of the page it says support – click on this icon

SAP Ariba Supplier Support Desk – Online Ticket

Once you have clicked on the support icon the page below will appear called **"Support Center"**

Try the self-help option first. If you can't find assistance via the self-help, click 'No'. A page will load and you can create an online support ticket to get help via telephone or email. Don't forget to fill out all the requirements and give as much detail as possible.

SAP Ariba Supplier Support Desk – Online Ticket

Provide all required information and click submit.

SAP Ariba Supplier Support Desk – By phone

SAP Ariba Phone Support

Provide the following information, and the next available specialist will call you.

Problem Description

Short Description: * bidding

Contact Information

First Name: *

Last Name: *

Company: *

Email: *

Phone: Country: * Please Select

Country Code: ###   Area Code: Number: *   Extension:

Confirm Number: *

* ☐ My phone number is correct.

☐ Do not record this phone call.

Ariba Network ID:

You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the Ariba Privacy Statement and applicable law.

* ☐ I agree

* Required Fields

Submit   Cancel

Provide all required information and click submit for a consultant to call you back.

SAP Ariba Supplier Support Desk – Live Chat

Can't find what you are looking for? Let us help you.

Choose your communication preference:

✉ Get help by email

💬 **Get help by live chat**

📞 Get help by phone   Estimated wait in minutes: 9

🎥 Attend a live webinar

Click "Get help by live chat". A new window will appear. Complete the required fields and click "start chat".

SAP Ariba ⩓   **Customer Support**

💬   Thanks for contacting us! To better serve you, please fill out the short form below and click the Start Chat button in the lower right.

Full Name: [_____] *
You can call me: [_____] *
Email: [|_____] *
Phone: [_____] *

Initial Question: [bidding_____] *

You expressly agree and understand that your data entered into this system will be transferred to Ariba, Inc. and the Ariba hosted computer systems (currently located primarily in the U.S.), in accordance with the Ariba Privacy Statement and applicable law.

* ☐ I agree

* Required Fields   [Start Chat]

SAP Ariba Supplier Support Desk – Live Webinar

Coming Up Next

Supplier Success Sessions
Light Accounts
Jun 21, 2018 11:00 AM EDT
SAP Ariba: Light Accou…
To register for this event please send
an email to successsessions@sap.com

(3S) Sesión de éxito de proveedores
Cómo participar en las subastas
Jun 21, 2018 02:00 PM EDT
SAP Ariba: Cómo partic…
To register for this event please send
an email to successsessions@sap.com

Supplier Success Sessions
Invoicing
Jun 21, 2018 02:00 PM EDT
SAP Ariba: Invoicing 6/…
To register for this event please send
an email to successsessions@sap.com

Supplier Success Sessions
Participating in
an Auction
Jun 21, 2018 04:00 PM EDT
SAP Ariba: Participatin…
To register for this event please send
an email to successsessions@sap.com

Overview

Title: SAP Ariba: Light Account 6/20/2018

Date: Thursday, June 21, 2018

Time: 11:00 AM Eastern Daylight Time

Duration: 30 minutes

Attend

This presentation will begin on Thursday, June 21, 2018 at 11:00 AM
Eastern Daylight Time.

Audience members may arrive 15 minutes in advance of this time.

Test Your System

Help

Download Flash Player

Add this event to your calendar

Summary

SAP Ariba Customer Support welcomes you to join our Success Session
Webinar!

Signing up:

Signing up for a session is easy! Simply fill out your details on the left, and
you will receive a confirmation email right away with instructions for
joining your event.

About the session:

In this webinar, you will learn how to complete your response to an RFI or
RFP event in Ariba Sourcing. If you have been invited to an event by one of
your customers, or are planning to participate in an event in the near
future, then this session is right for you!

During this session, we will present a live demonstration of your Ariba
Sourcing events dashboard, and how to complete and submit your RFI or
RFP response. We will cover the answers to common questions that our
users have during the process, and there will be a live Q&A session at the
end for any questions left unanswered.

We look forward to having you in our webinar!

Live webinar will give you options on live sessions available. You can select by clicking on the name of the session. A Page will open that will allow you to add this event to your calendar

SAP Ariba Supplier Support Desk – Interactive Page

Furthermore, if you go back to the original screen on your landing page and click on the top right hand icon and click on "view more

After clicking on view more the page below will open. This page is an interactive page with FAQ, users guides, a learning centre and many more interesting pages.